

FAQ: XANGO AERIS™ 2 MINUTE MIRACLE GEL™



Q: What is Aeris 2 Minute Miracle Gel?

A: It is a 7-in-1 multitasking face and body daily treatment that delivers instant, visible results in 2 minutes. It is your cleanser, toner, exfoliator, hydrator, brightener, pore minimizer and primer – all in one.

Q: How do I use Aeris 2 Minute Miracle Gel?

A: Make sure your skin is dry. Apply a thin layer to skin (face, neck, hands, and other areas of the body). Allow it to sit 45–60 seconds then massage in a circular motion until gel becomes a liquid and rolls and lifts away dead skin. If the gel does not liquefy and roll, wait an additional minute and continue massaging. Rinse well and pat dry.

Q: I applied the Aeris 2 Minute Miracle Gel but I didn't get the beads of dead skin to roll up. What am I doing wrong?

A: If you apply the gel and leave it on the skin too long (over one minute), without massaging, you will get the benefits of hydration but not optimal exfoliation. Make sure to apply the gel and do a "test rub" in approximately 45–60 second increments until the gel liquefies and becomes runny, then you will know it is ready. Also, if you apply too little product you may not receive the full benefits of exfoliation.

Q: How often can I use my Aeris 2 Minute Miracle Gel?

A: The Aeris 2 Minute Miracle Gel is gentle enough and should be used every day as we continuously shed dead skin. Dead cells do not fall off of the surface of our face and body – they hang on. Removing these cells are essential for skin health and beauty, and with continued daily use you will see enhanced results over time.

Q: Is it OK to use Aeris 2 Minute Miracle Gel at night or do I need to use it in the morning only?

A: You can use it either day or night. Most prefer to use it each morning because it leaves your skin smooth and glowing, and will prime your skin for flawless makeup application, allowing your makeup stay on all day long!

Q: Can I use Aeris 2 Minute Miracle Gel around my eyes and lips?

A: Absolutely. The Aeris 2 Minute Miracle Gel is a gentle non-abrasive formula. It can be applied up to the orbital area of the eye (boney area below the eye) and out to the corners. It can also be applied around the lip area.

Q: Is it really my skin that I am seeing?

A: Yes, it is the surface of your dead skin, in combination with the ingredients in the Aeris 2 Minute Miracle Gel. For example, we like to compare the Aeris 2 Minute Miracle Gel exfoliation process to a rolling snowball. When snow rolls, it picks up more snow and grows larger. The snowball also picks up sticks, rocks, debris, and anything loose in its path, leaving a clean, clear path behind. The 2 Minute Miracle Gel works the same way. As you massage and rub, the gel picks up product, dead skin, and other debris, leaving smooth, clean, bright skin.

Q: Why do I need to exfoliate my skin?

A: As we age, our cycle of skin cell turnover slows down, leading to an unnecessary buildup of dead skin. Without regular skin turnover, the visible layer of skin gets dryer, duller, congested and tends to be influenced by harsh environmental factors. Exfoliation also encourages cell renewal, which includes increasing collagen production.

Q: Who should use the Aeris 2 Minute Miracle Gel?

A: The Aeris 2 Minute Miracle Gel is ideal for both women and men, of all ages, and all skin types and ethnicities. It is an extremely versatile formula.

Q: Can I use Aeris 2 Minute Miracle Gel as a shaving gel?

A: Yes, the Aeris 2 Minute Miracle Gel is ideal for shaving as it will help to soften the beard and allow for a comfortable, smooth shave. It can also help to prevent ingrown hairs when used to exfoliate prior to shaving.

Q: I wear water-proof makeup, how should I use Aeris 2 Minute Miracle Gel?

A: After removing your makeup, you should use Aeris 2 Minute Miracle Gel on clean and dry skin.

Q: Is Aeris 2 Minute Miracle Gel for use for the face only?

A: No. The Aeris 2 Minute Miracle Gel is a powerful yet gentle face and body treatment. It is designed to be used everywhere; on your face, neck, décolleté, hands, elbows, feet, under the arms and all over your body—anywhere you want to instantly revive the look and feel of your skin.

Q: Do I need to wash my face first before I use Aeris 2 Minute Miracle Gel?

A: No. However, you should remove makeup if you wear waterproof makeup.

Q: Can I use Aeris 2 Minute Miracle Gel with any other products I currently use?

A: Absolutely! Aeris 2 Minute Miracle Gel works together with every skin care product and system. Use as the first step each day before applying other anti-aging treatments or products. We are confident that you will see enhanced results when this is added to any other beauty regimen.

Q: I have very sensitive skin, can I use the Aeris 2 Minute Miracle Gel?

A: The Aeris 2 Minute Miracle Gel was originally formulated for sensitive skin, and for those who cannot use traditional exfoliators. There are no grains or abrasive ingredients to scratch and pull at your skin. Aloe Vera, one of the main ingredients, provides soothing and hydrating effects on the skin. This is a smart exfoliator as it only removes the top layer of dead skin without disturbing healthy cells.

Q: I have acne prone skin. Can I use the Aeris 2 Minute Miracle Gel?

A: Yes. Over many years we have seen very positive results from those who have used the Aeris 2 Minute Miracle Gel on acne prone skin. Please test the product first, ensuring that it will not cause sensitivity or irritation prior to use. After using the gel, apply moisturizer to restore moisture to maintain and balance oil production.

Q: Am I able to use the Aeris 2 Minute Miracle Gel if I have a skin condition (such as Rosacea and Eczema)?

A: The Aeris 2 Minute Miracle Gel is a skin care product that is not intended to treat or cure any skin condition. However, it can help give a soothing feeling to skin that is affected by various skin conditions. The key is to apply liberally, massage gently, and finish with a fragrance free moisturizer or ointment.

Q: How should I store my Aeris 2 Minute Miracle Gel?

A: It is important to make sure the lid is closed securely immediately following use so the gel will stay in a "gel-like" form. It is also important to not allow moisture to enter the container. We suggest storing it at room temperature, away from extreme heat or extreme cold. Avoid direct sunlight.